



PPFA Annual Report / 2022



Pentagon Force Protection Agency
Protecting Those Who Protect Our Nation

20
22
ANNUAL
REPORT



OUR HISTORY

The Pentagon Force Protection Agency provides force protection, security, and law enforcement to safeguard personnel, facilities, infrastructure, and other resources for the Pentagon Reservation and designated DoD facilities within the National Capital Region.

PFPA traces its roots to the General Services Administration's United States Special Policemen. Prior to 1971, GSA's USSP provided law enforcement, safety, and security functions at the Pentagon. The protection programs were guardian-watchman operations, where the USSP focused primarily on the protection of property. Due to the growing number of disruptive incidents throughout the country in the late 1960s and early 1970s, GSA reexamined its security program. In response to mass demonstrations, bombings, and bomb threats of that era, the Federal Protective Service was established in January 1971 to provide comprehensive protection to the Pentagon and Pentagon personnel.

On October 1, 1987, the GSA Administrator delegated the authority for protecting the Pentagon Reservation to the Department of Defense. To carry out the mission, DoD established the Defense Protective Service as a new element within the Washington Headquarters Services. The scope of the DPS mission was then extended beyond the 280-acre Pentagon Reservation to cover DoD leased or owned facilities within the NCR.

On May 3, 2002, in response to the September 11, 2001, terrorist attack on the Pentagon and subsequent anthrax incidents within the NCR, Deputy Secretary of Defense Paul Wolfowitz established the Pentagon Force Protection Agency as a Defense Agency within the DoD.

Since its creation, PFPA's primary mission of providing force-protection and security against a full spectrum of potential threats has expanded and is now complimented by the addition of a robust law enforcement component that includes K9, explosive ordnance, emergency, and hazardous material response capabilities. PFPA also provides worldwide executive protection, mail and commercial parcel screening, counterintelligence, protective and open-source intelligence, surveillance detection, technical surveillance countermeasures, air defense, physical security, and access control. PFPA also manages the 24/7 Pentagon Operations Center, a biothreat laboratory, a classified waste disposal incinerator, and a lock shop.

PFPA continues to evolve to ensure we are meeting our mission of "Protecting Those who Protect Our Nation."

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MISSION

Protecting Those Who Protect Our Nation

VISION

Excellence in Force Protection

VALUES

Integrity, Vigilance, Service

MESSAGE FROM THE ACTING DIRECTOR



This annual report highlights the milestones and achievements of an agency established amid the ashes of the Sept. 11, 2001, terrorist attacks and is now ever-evolving and growing its professional reach and reputation.

Our mission is clear yet complex: “Protecting Those Who Protect Our Nation,” and it extends well beyond the Pentagon to dozens of other leased and owned DoD facilities and missions in the National Capital Region.

Executing our protection mission requires a conscientious team effort involving a broad and diverse workforce of more than 1,200 highly trained professionals singularly dedicated to combating the full spectrum of 21st Century threats. These threats include active shooters; domestic and international terrorism; unmanned aerial systems; chemical, biological, and radiological substances; identity theft; cybercrime and espionage.

The numbers alone are striking and go a long way toward telling our story: 80,500 visitors screened; 511,000 letters and parcels inspected; 402 criminal threat assessments conducted; 30,700 building access cards issued; and 171,000 criminal background checks administered. This partial list of achievements is impressive; however, it doesn’t capture the depth of commitment to service that distinguishes the PFPA workforce.

The Pentagon is the command center of the Defense Department. The men and women of PFPA take a solemn oath to serve and protect our nation’s Defense leaders, uniformed military and civilian. We do our job so that they can do their jobs, free from worry, concern and interference.

The year 2022 saw the departure of our former director, Dr. Daniel P. Walsh. Dr. Walsh led us through three challenging years involving the COVID-19 pandemic and domestic civil unrest. He helped make lasting and sustained improvements to the culture and climate of the agency, and he established a new strategic plan that articulated PFPA’s goals and objectives through the year 2026.

In 2022, events that had been placed on hold during the pandemic returned to the Pentagon. These include the Army Ten-Miler and the Marine Corps Marathon—large public events in which public safety is paramount. As we have in previous years, our dedicated team of professionals worked with our interagency partners to ensure that these events proceeded without problem or incident.

Public safety and the safety of the DoD workforce is the result of deliberative, year-long planning and effort. That’s why in 2022 we administered two full-scale, multijurisdictional training exercises. We plan for the worst contingencies to ensure the best outcomes, so that if and when disaster strikes, we are ready and can respond accordingly.

Our police and law enforcement professionals come from all walks of life and have a myriad of backgrounds. We are diverse yet bound together by a common and critical mission. This report illustrates that our 24/7 mission is integral to the success of the U.S. military and the Department of Defense.

I am extraordinarily proud of our PFPA team and all we have accomplished together. It is my honor to serve as Acting Director and share their accomplishments in the year 2022 with you.

A handwritten signature in black ink, appearing to read "Chris Bargery".

Chris Bargery
Acting Director



BY THE NUMBERS

2022



269

PROHIBITED ITEMS CONFISCATED



402

COMPREHENSIVE ASSESSMENTS AND INVESTIGATIONS OF CRIMINAL, PROTECTIVE INTELLIGENCE, AND OTHER THREAT ACTIVITY MONITORED BY OUR THREAT MANAGEMENT UNIT



57

CBRNE INVESTIGATIONS CONDUCTED



516

TRAFFIC VIOLATION NOTICES ISSUED



67

NUMBER OF RESPONSES TO UNATTENDED OR SUSPICIOUS PACKAGES



611

EMERGENCY (911) CALLS RECEIVED BY THE PENTAGON OPERATIONS CENTER



2,281

AMERICAN FLAGS FLOWN OVER THE PENTAGON IN HONOR OF A SPECIAL OCCASION OR PERSON



115k

NUMBER OF SERVICE CALLS PROCESSED BY THE PENTAGON OPERATIONS CENTER

46

MEDICAL ASSISTANCE CALLS TO THE POC



24,600

NUMBER OF VEHICLES INSPECTED AND PROCESSED BY PENTAGON POLICE FOR POTENTIAL THREATS



511k

NUMBER OF LETTERS & PARCELS SCREENED



30,700

COMMON ACCESS CARDS ISSUED BY OUR CREDENTIALING OFFICES

171,000

NATIONAL CRIME INFORMATION CENTER BACKGROUND CHECKS



1,090k

POUNDS OF CLASSIFIED MATERIAL DISPOSED OF AT OUR CLASSIFIED WASTE INCINERATOR FACILITY.

OUR FACILITY'S TWO LARGE INCINERATORS UTILIZE A HIGHLY EFFICIENT MULTI-STAGE BURN PROCESS, WHICH REDUCES WASTE BY 90 PERCENT, WHILE ACHIEVING ZERO VISIBLE WASTE OR POLLUTANTS OUTPUT.



80,500

VISITORS SCREENED PRIOR TO ENTERING THE PENTAGON



PENTAGON POLICE

- ◆ Pentagon Operations
- ◆ National Capital Region
- ◆ Raven Rock Operations



SECURITY MANAGEMENT

- ◆ Chemical, Biological, Radiological Protection
- ◆ Counter-small Unmanned Aircraft Systems Operations
- ◆ Security Services
- ◆ Enterprise Physical Security

THREAT MANAGEMENT

- ◆ Antiterrorism & Force Protection
- ◆ Protective Services
- ◆ Investigations & Intelligence
- ◆ Insider Threat



OUR AGENCY

Pentagon Force Protection Agency provides force protection, security, and law enforcement to safeguard personnel, facilities, infrastructure and other resources for the Pentagon Reservation and other facilities.

We accomplish our mission through three operational and two support directorates. The operational directorates include Pentagon Police, Threat Management, and Emergency Management. The support directorates are Mission Integration and Security Management.



EMERGENCY MANAGEMENT

- ◆ Emergency Preparedness
- ◆ Pentagon Operation Center



MISSION INTEGRATION

- ◆ Facilities, Acquisition & Logistics
- ◆ Financial Management
- ◆ Human Capital Program Management
- ◆ Recruiting, Medical & Fitness
- ◆ Training





PENTAGON POLICE

The Pentagon Police Directorate (PPD) is often cited as being one of the premiere law enforcement agencies in the National Capital Region by delivering exceptional law enforcement and security services, while ensuring a safe work environment for the Department of Defense personnel.

Law enforcement operations comprise the bulk of PFPA's workforce with more than 750 uniformed Pentagon police officers – all are graduates of the Federal Law Enforcement Training Center (FLETC). Law enforcement operations serves the Pentagon Reservation and more than 60 DoD-occupied leased and owned facilities in the National Capital Region.

PPD has a separate cadre of police officers who are charged with providing security, law enforcement, emergency services and other force protection support to the Raven Rock Mountain Complex (RRMC) in Adams County, Pennsylvania. These officers are assigned to the PFPA-RRMC Directorate. RRMC supports the Department of Defense continuity program and is considered part of the Pentagon Reservation.

PPD's Special Operations Branch specialties include explosive detection canine teams, emergency response team and a FBI-accredited Bomb Squad. The Contract Security Management Branch manages over 200 armed and unarmed contract security officers serving at the Pentagon's Visitor Screening Facility and delegated leased facilities. The Technical Services Branch also includes police officers and program analysts performing service & support functions, court liaison, evidence management, and parking enforcement.





EMERGENCY MANAGEMENT

When there is an emergency or urgent call at the Pentagon, the Emergency Management Directorate (EMD) stands ready to receive, process and disseminate information to provide help when needed and provide a safe work environment for the DoD community.

EMD staff operate around the clock responding to potential physical security breaches, threats to public safety, or compromises of infrastructure integrity for the Pentagon Reservation and designated facilities.

The nerve center for the Pentagon is the Pentagon Operations Center (POC), which serves as a 24/7 command and control center and provides centralized police dispatch, alarm systems monitoring, camera surveillance detection and mass notification services.

EMD's Emergency Preparedness Division (EPD)

provides emergency management, preparedness, and Continuity of Operations (COOP) services to safeguard personnel, facilities, and infrastructure for the Pentagon Reservation.

EPD routinely coordinates with DoD, federal, state, and local partners to ensure operational planning is fully integrated and synchronized to maintain the highest level of readiness for special events, multijurisdictional exercises, and emergency incidents.

EPD also assists with the development, implementation, testing, evaluation, and maintenance of the Pentagon's Emergency Operations Plan, and plays a key role in conducting all-hazards-risk, threat, and vulnerability assessments at the Pentagon Reservation, Raven Rock Mountain Complex, and NCR leased facilities.



threats that would impact Pentagon facilities and personnel.

An important program within IID is the Office of the Secretary of Defense (OSD) Insider Threat Program, where investigative analysts review behaviors of OSD personnel who have access to information system networks, and critical information that may pose a threat to DoD missions.

Under the Threat Management umbrella, you will also find the Antiterrorism Force

THREAT MANAGEMENT

The Insider Threat is one of the most significant challenges faced by the Department of Defense. All it takes is a trusted person with authorized physical or logical access to DoD facilities or information systems to cause grave damage to our nation. This threat is just one of the missions and one of the many reasons why PFPA's Threat Management Directorate (TMD) is critical to the DoD.

TMD's Investigations and Intelligence Division (IID) is comprised of highly trained special agents and investigators. Their primary mission is to conduct investigations, and analyze threat intelligence to safeguard personnel, facilities, and infrastructure for the Pentagon Reservation and other facilities.

IID is also responsible for developing threat analysis products, reports, and assessments on groups and individuals who have harmed, attempted to harm, or made direct or indirect

Protection Division (ATFP) and Protective Services Division (PSD).

Physical security specialists with ATFP conduct vulnerability assessments of the Pentagon Reservation and the DoD Occupied Facilities and provide recommendations regarding force protection posture, site-specific force protection conditions, random antiterrorism measures, critical infrastructure, and mission essential and vulnerable areas of Pentagon and DoD facilities.

Meanwhile, PSD special agents provide security oversight and ensure protective measure are in place for overseas travel for the Under Secretaries of Defense as well as daily DoD senior leadership and foreign counterparts visits to the Pentagon.



PROTECTIVE SERVICES DIVISION

PFPA's Protective Services Division is a highly-specialized division which provides security support to the DoD senior officials and other dignitaries visiting the Pentagon Reservation. The division also serves as our agency's focal point for designated special events requiring security and law enforcement on the Pentagon Reservation, and plays a critical role in planning and coordination of vital agency security resources.

PROTECTIVE SECURITY MISSIONS AROUND THE GLOBE

5

PRESIDENTIAL AND VP VISITS

81

MINISTRIES OF DEFENSE AND DMOD VISITS

6

HEADS OF STATE VISITS

51

CHIEFS OF DEFENSE VISITS

126

FOREIGN AMBASSADOR VISITS

38

HONOR CORDON CEREMONIES



MISSION INTEGRATION

The Mission Integration Directorate (MID) is known as the backbone of PFPA because it supports the agency in so many ways. MID manages and administers many of the agency's infrastructure and support services through the planning, management, and strategic allocation of resources.

The five divisions within the directorate have a complex mission that reaches every aspect of the Agency. MID is responsible for everything from human capital and manpower management for both civilian and military personnel, to financial management and budget formulation; and from transportation/fleet management to acquisition/contract oversight. The directorate also supports the agency with recruiting, medical and fitness, supplying police officers with uniforms and equipment, facility maintenance, and training to our law enforcement officers and other civilians.





SECURITY MANAGEMENT

A chemical or biological attack on the DoD workforce or Pentagon facilities, or a hack on DoD information systems is greatly minimized because of the capabilities of PFPA's Security Management Directorate (SMD).

SMD has the important challenge of providing technical capabilities, solutions, and services to support PFPA and external customer requirements across the chemical, biological, radiological, and nuclear

(CBRN), security services, and enterprise physical security domains.

The Pentagon Reservation is protected from internal and external CBRN threats thanks to SMD's Chemical/Biological/Radiological/Nuclear Protection Division, which employs a full spectrum of CBRN force protection defenses to protect occupants of the Pentagon Reservation and designated DoD facilities in the National Capital Region (NCR).

In addition, the Security Service Division (SSD) provides a comprehensive range of operational security support to the Pentagon and delegated DoD leased facilities throughout the NCR, while the Enterprise Physical Security Division (ESPD) ensures a secure working environment for DoD civilians, military, and contract personnel through electronic security systems, physical security, mission applications, and command and control (C2) systems.



The PFPA Lock shop supports all offices under OSD and WHS on the Pentagon Reservation and other facilities within the NCR. The specialized shop performs installation and repair on thousands of combination locks on doors and safes.



WHY WE DO IT?

Because the threats are real, and the DoD mission is **CRITICAL**;
the brave men and women who work in the Pentagon **DEPEND UPON US**;
our nation's military leaders, uniformed and civilian, **COUNT ON US**;
and the American people **EXPECT IT OF US**.

The Pentagon is more than a building and the people who work here are more than employees. The Pentagon is the headquarters of the Department of Defense, the nerve center, if you will, of the United States military. The men and women who work here, some 23,000 strong, ensure that the critical needs of America's defense forces are met and addressed worldwide.

For this reason, the Pentagon, and myriad Pentagon facilities throughout the National Capital Region, are high on the target list of those who would do our nation harm. We learned this during the Sept. 11, 2001, terrorist attacks, and from a threat environment that has grown more complex and more challenging since then.

The Pentagon Force Protection Agency exists to ensure that another unanticipated attack never another happens; and that, if it does, the Department of Defense nonetheless can continue to carry on its Constitutional



mission to protect and defend the United States. We “protect those who protect our nation.” We protect the Pentagon, Pentagon facilities, and all who work here, from current and future threats.

Our mission extends well beyond law enforcement. We provide a comprehensive array of force protection services to deter, detect, and combat new and rapidly evolving threats—ranging from active shooters and suicide bombers to chemical and biological attacks, and including, for instance threats from cyber criminals, hazardous devices, and unmanned aerial systems.

The DoD mission to protect America is 24/7; and so, our mission, too, is 24/7. And, because the threats directed against the Pentagon and Pentagon facilities are anything but static, the scope and purview of our mission is constantly evolving.

WE ARE MISSION READY

Protecting against the full panoply of potential threats involves extensive planning, preparation, and training. We plan for all likely threat contingencies to ensure that we have the requisite capabilities needed to deter, detect, and combat these threats.

For this reason, our workforce is multifaceted and includes physical security specialists, engineers, and architects; biological and forensic scientists; chemical, biological, radiological, and nuclear (CBRN) specialists; threat analysts and emergency response dispatchers; and federally trained police officers and special agents.

Our police officers and special agents are trained at the Federal Law Enforcement Training Center in Glynco, Ga., and receive additional specialized training at the Pentagon. Our police training is long and rigorous, lasting roughly six months; however, it prepares them well for the unique set of responsibilities that await them as Pentagon Police Officers.

Training is a constant for our personnel. In 2022, we conducted a series of agency-wide exercises (“Agile Warrior”) that simulated real-world contingencies involving the active shooter threat. We also opened the Pentagon Support Operations Center (PSOC) for new and improved training capabilities for our K-9 unit and Emergency Response Team (ERT). The PSOC has a state-of-the-art firing range, a modern and equipped court liaison center, and an advanced K-9 training facility.



We procured new ballistic vests and new civil disturbance gear for our police to address the rising threat of domestic unrest and the targeting of police. And we established a Critical Incident Review Team for the rapid adoption of best practices and lessons learned from critical incidents.

Vehicular modernization for ballistic protection; air defense capabilities to address the increasingly ubiquitous unmanned aerial threat; better integration and more comprehensive utilization of our cameras, sensors, and other electronic security systems; and threat and vulnerability assessments to preemptively identify and contain threats before they materialize are among the investments we made in the 2022 calendar year.

We are mission ready because our mission is clearly defined: We protect the Pentagon, DoD facilities, and the men and women who work there, and we proudly invest in our people. We continuously ensure our teams have the finest equipment and the best training available and well-prepared for a challenging and ever-evolving threat environment.



WE RELY ON STRONG PARTNERSHIPS

One of the big lessons learned from the Sept. 11, 2001, terrorist attacks and other high-profile assaults on domestic peace and tranquility is that no police or law enforcement agency can fulfill its mission independently, without the active assistance of other police and law enforcement agencies. The Internet, instantaneous communications, jet travel, cryptocurrency, and networked teams of bad and malign actors worldwide make law enforcement and force protection a team sport.

This is especially true in the National Capital Region, which is home to dozens of federal, state, and local law enforcement agencies.

We work closely with our partners, especially Arlington County Police and Fire, Metro Transit Police, U.S. Park Police, the City of Alexandria Police and Fire departments, the Secret Service, Virginia State Police, and Federal Bureau of Investigation. Our Department of Defense partners, such as Washington Headquarters Services and the Pentagon Building Management Office, provide services that our critical to our operations.

PFPA also sits on multiple Joint Terrorism Task Forces, and our partnerships extend overseas for protective service missions for the under-secretaries of defense. In 2022, we conducted 39 protective service missions for the under-secretaries and their foreign counterparts in 12 countries spanning four continents. We would not have been successful in

these missions without the support of our federal, state, and international partners.

Also in 2022: our CBRN response team completed four full-scale exercises with our partners in the U.S. Department of Energy, FBI, and Arlington County Fire Department. Reoccurring real-world events that required a robust interagency security posture included the Marine Corps Marathon, Army Ten-Miler, Presidential State of the Union Address, and September 11th Observance.

Interagency collaboration and daily workplace interaction are the norm for our agency and our people. It is how we leverage the capabilities, situational awareness, and operational intelligence of a police and law enforcement community that, in the 21st Century, cannot afford to be constrained by geographic boundaries.





A FATEFUL DAY 21 YEARS AGO

On May 3, 2002, in response to the Sept. 11, 2001, terrorist attack on the Pentagon and subsequent anthrax incidents, Deputy Secretary of Defense Paul Wolfowitz established the Pentagon Force Protection Agency as an agency within the DoD.

This new agency absorbed the Defense Protective Service and assumed DPS' role of providing basic law enforcement and security for the Pentagon.

John Jester, then Chief of DPS, is appointed as the Acting Director of PFPA. All personnel and resources from DPS are transferred to PFPA.

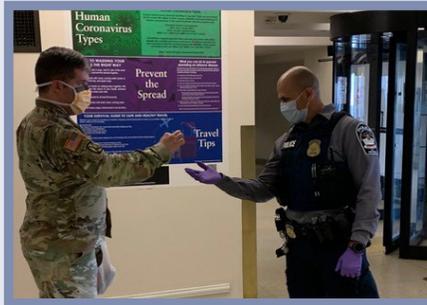


2022 TIMELINE

10 JAN

In response to an increase in COVID-19 cases and positive test results in the National Capital Region, the Pentagon Reservation transitioned to HPCON Charlie.

PFPA's workforce continued to provide the law enforcement, security, and force protection services that enabled tenant organizations on the Pentagon Reservation to operate at any manning levels established or determined by DoD's policy-making officials.



25 FEB

Twenty-three Pentagon Police officers were recognized for their exceptional service and promoted to the rank of Corporal--a first for the agency.



03 MAY

PFPA then-director Dr. Dan Walsh cuts the ceremonial cake marking the agency's 20th Anniversary.



18 FEB

PFPA's Training Division developed a world-class training program that led to our agency becoming the first DoD law enforcement agency to receive DoD Peace Officer Standards and Training Commission (DoD POST) curriculum accreditation for its basic police officer training curriculum.



“Today, we reflect on our legacy of integrity, service and vigilance. PFPA has made extraordinary progress in 20 years, and all this has only been possible through the service of a dedicated workforce and supportive Department of Defense leadership.”

~ Dr. Daniel Walsh

12

MAY

National Police Week holds special significance for our agency and the entire law enforcement community.

Our agency paid homage to our own who have made the ultimate sacrifice - Officer James Feltis and Corporal George Gonzalez, both of who have their names etched on the National Law Enforcement Officers Memorial, amongst thousands of other officers killed in the line of duty.



22

JUL

Eighteen newest Pentagon Police Officers were sworn-in by Chief Woodrow Kusse. Class 2208 performed exceptionally well during their 13 weeks at the Federal Law Enforcement Training Center in Glynco, Ga., earning nine FLETC awards among them.



22

JUL

Ofc. Kyle Bush (below right) was recipient of the PFFA Director's Leadership Award and 3 FLETC awards.

Ofc. Christian Young (below left) was the FLETC class Honor Graduate, a distinction only 2-3 out of thousands of recruits receive each year.



03

AUG

Members across the agency remembered and paid tribute on the first anniversary of fallen Pentagon Police Cpl. George Gonzalez, who was fatally stabbed in an unprovoked attack at the Pentagon's Transit Center.



01

SEPT

PFFA's Pentagon Support Operations Center was officially opened with a ribbon-cutting ceremony.

The facility is a 24/7 training capability for police officers and special agents, and also serves as the permanent home for a new, state-of-the-art PFFA range and armory, the K-9 unit with kennels, and the Court Liaison and Evidence Unit.



11

SEPT

Mr. Chris Bargery selected as Deputy Director of PFFA



11

NOV

PFFA proudly announced that four members of our team graduated from the Criminal Investigator Program at Federal Law Enforcement Training Center in Glynco, Ga.

INNOVATION IS KEY TO OUR AGENCY'S SUCCESS

PFPA is distinguished by its commitment to innovation and its embrace of new technologies and new approaches to law enforcement and force protection.

For this reason, the agency evolves, by design, to combat new and emerging threats. We recognize that no prior template quite measures up; and that different tools and approaches may be needed to “protect those who protect our nation.” And, given the breadth and depth of our mission and relatively small size, we also recognize the importance of leverage. We leverage technology, interagency partnerships, and innovative police practices as a force multiplier to ensure that we are always one step ahead of those who would do our nation and our people harm.

This approach was embedded into our organizational DNA when we were founded and established soon after the Sept. 11, 2001, terrorist attacks on the Pentagon and World Trade Center, and it remains hardwired into our agency today. What threats lie beyond the horizon, and what must we do differently to keep these threats at bay?

Thus in 2022 we took dramatic steps forward to counter the growing unmanned aerial threat by building out our Counter-Small Unmanned Aircraft Systems (C-sUAS) capabilities. We completed a systems validation test administered by the Army Test and Evaluation Center and a capstone test for our C-sUAS system operators. And we procured a new armored vehicle that is designed to neutralize unmanned aerial systems while completing their assigned mission.

We procured a new tactical command vehicle that extends the networked reach of our operations center for real-time, 24/7 reconnaissance and surveillance of the Pentagon Reservation, and adopted a new information management system for more efficient and effective threat assessments and analyses. And we continue to push the envelope of biometrics for identity management and personal authentication and identification.

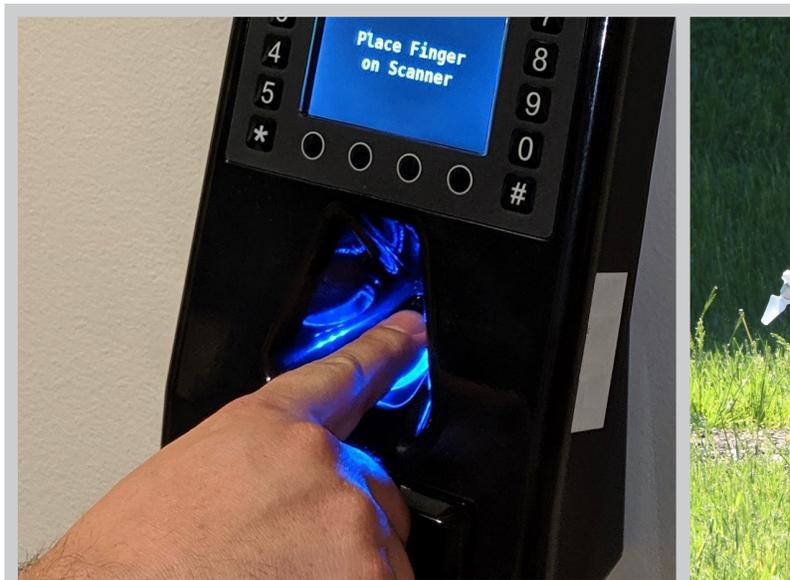
In 2022, ongoing pilot projects involving fingerprint and iris scanners at the Mark Center provided crucial insight on the feasibility of biometrics as a tool for identity

management, access control, and electronic and physical security.

New cloud-based initiatives for police officer recruiting, meanwhile, have dramatically streamlined the application process for applicants and recruiters alike, making the process quicker, less drawn out, and more transparent.

Innovation even has transformed how we train our police officers. In 2022, we opened a new state-of-the-art firing range that provides for 360-degree immersive training in real-world situations and scenarios. This means that our officers don't learn simply how to hit a target. They learn how to navigate complex and challenging environments, where split-second decisions require sound judgement and discretion.

In short, we're not satisfied with how we've always done things, because we know that things often can be done better and with more advantageous results. That's why our Security Integration and Technology Directorate is dedicated to innovation, the adoption of new technologies, and best practices. The threats that we must deter, detect, and combat are always changing and evolving, and so must we.







E. MALDONADO



Special Agent Stephen Franklin

WE RECRUIT AND RETAIN THE BEST

One of our Agency's primary goals is to create a culture of high performance, diversity, trust and resilience.

The key to creating a successful force protection effort requires that we dedicate ourselves to the development of a highly-motivated and capable workforce."

Our team will develop and maintain the skills, trust and perseverance to meet our operational goals. We accomplish this by creating an inclusive and talented team.

PFPA's Recruitment Branch is committed to hiring highly qualified candidates to *Protect Those Who Protect Our Nation.*



Ofc. David Mantilla



Ofc. Vera Vega



Ofc. Pakapri Sesay



Ofc. LaQuanda Burgess



Ofc. Eric Maldonado



Ofc. Devoras Murphy



WE RECOGNIZE OUR BEST

PFPA Sergeant of the Year - 2021
Police Sergeant Henry Powers



I enjoy the opportunity to work on several different projects with the agency, which has allowed me to advance my knowledge and technical abilities beyond normal police operations."

Sergeant Henry Powers is a member of PFPA's Emergency Response Team and routinely provides tactical support during various events or situations that arise in and around the Pentagon Reservation.

Sgt. Powers contributes to the overall development of his officers by providing them with the resources and training needed for their further development. Sgt. Powers is also a project manager for a multitude of complex and critical programs within the Special Operations Branch, to include the counter sniper, tactical medic, and breaching programs, and the agency's new counter-unmanned aircraft systems program.

Sgt. Powers supported the Special Operations Branch Commander during the reinstallation of the Crisis Negotiations Team, and in 2021, became a certified crisis negotiator through the Federal Bureau of Investigations (FBI).

As a team leader, he is dedicated to the growth and development of his team, and provides coaching to improve his team's expertise and performance, and sets an exemplary example that is emulated by subordinates and peers alike.

PFPA Employee of the Year - 2021
Security Specialist Jason Wills



It is an honor to be able to serve my country as a Federal Employee. It humbles me to be recognized for the efforts I, and my team, have put forward for the Pentagon, and its employees.

Mr. Wills is a Security Specialist with PFPA's Enterprise Physical Security Division, and joined the agency in 2011.

He currently is helping to create PFPA's unmanned aircraft system's program and distinguished himself in 2021 by leading EPD'S video surveillance team while strengthening and expanding the Pentagon's video surveillance capabilities.

In addition, Mr. Wills oversaw the installation of more than 2,000 surveillance cameras at the Pentagon, Mark center, and numerous leased facilities throughout the NCR. He also spearheaded the installation of wireless communications around the Pentagon, including complete radio signal coverage and enhanced video capabilities. These devices, along with police vehicle dash cameras will dramatically increase our police officers' situational awareness during incidents.

During the pandemic, Mr. Wills successfully acquired thermal temperature cameras at no cost to the Agency. The cameras were used for screening at the Pentagon Visitor Center and Metro Entrance Facility and helped reduce the spread of Covid-19.

PFPA Officer of the Year - 2021
Police Officer Toby Kelley



The officer of the year is not only an honor but also a humbling experience. I work with some of the best individuals in this Agency who have helped guide, mentor, and assist in the success of our mission."

Officer Toby Kelley is a member of Emergency Response Team and a 10-year veteran of our Agency. Officer Kelley was instrumental in the creation of a Counter Assault Team (CAT) tasked with providing tactical support for the protective detail assigned to the Secretary of Defense. He was hand-selected to serve as the Assistant Team leader of the new CAT, and led several counter assault capability briefings for newly assigned U.S. CID agents. The new CAT mission and briefings have now become an integral component and established protocol.

Ofc. Kelley also works closely with the agency's Training Division to create the lesson plans, presentations, instructor guides, student handouts, and grading criteria required for the course material. Through his hard work and diligence the complete ERT tactical movement training package was approved by the agency for implementation.

Ofc. Kelley's leadership and initiative in establishing the counter assault team helped cement PFPA's reputation as one of the premier law enforcement agencies in the NCR.

PFPA STAND-OUTS



Sergeant Gerald Haskell
Raven Rock Operations Branch

Sgt. Gerald Haskell is an Operations & Training Sergeant for Raven Rock Operations Branch, where he works as an administrative sergeant assisting and supervising training events and site certification.

Sgt. Haskell has 35 years of Federal service, dating back to 1988 when he worked at the U.S. Postal Service, then later at the Postal Inspection Service as a police officer.

Sgt. Haskell began his career with PFPA as a law enforcement officer in November of 2004. In 2005, Sgt. Haskell was part

of the initial team of PPD officers who were assigned to RRMC when PFPA took over security and law enforcement responsibilities of the site.

The Agency's new responsibility resulted in PPD officers working lots of mandatory overtime to provide security for the facility, and Sgt. Haskell was instrumental in examining options for addressing the overtime issue. His efforts led to the establishment of an additional platoon to augment the daily duty platoons, which led to

a dramatic decrease in overtime.

“What I have enjoyed while working for PFPA is seeing the Agency's growth through the years. It hasn't always gone as smooth as we all would like, but if we keep our eyes on the mission, what we can achieve is boundless. Working daily with the men and women at Raven Rock gives me hope for a bright future for our next generation.”



Major Christine Bolton
Pentagon Police Directorate

She began her law enforcement career as a police officer with the Pentagon Force Protection Agency in 2008.

As an officer, she worked various positions within the Operations Branch of the Pentagon Police Division, to include fixed posts and interior patrols before being assigned to the nightshift traffic unit. While on night shift, she led the agency in arrests for Driving Under the Influence offenses for three years and received recognition from the Mothers Against Drunk Driving for her efforts in combating drunk driving.

Maj. Bolton served in Iraq as a member of the DoD, Civilian Expeditionary Workforce, and served as an International Relations Advisor to Command for Combined Joint Task Force - Operation Inherent Resolve (CJTF-OIR). Most recently, she was assigned as the Deputy Division Commander of the National

Capital Region Directorate (NCRD) to oversee the force protection mission of DoD leased facilities throughout the National Capital Region.

Her education includes an Associate of Science degree in Administration of Criminal

“ *I am honored to have the opportunity to serve as the highest-ranking female police officer of the Agency. I would not have accomplished this without the guidance and support of not only the leadership I received throughout my former ranks, but also my peers and subordinates.*

Justice from Virginia Western Community College; a Bachelor of Science degree in Criminal Justice from Bluefield University; and a Master of Science degree in

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Criminal Justice and Homeland Security from the University of Cincinnati. She is a graduate of the Federal Bureau of Investigation National Academy.

Major Christie Bolton is currently assigned as the PFPA liaison to the Office of the Under Secretary of Defense for Intelligence & Security, responsible for coordinating PFPA compliance with law enforcement and counterintelligence policies and programs.



Ofc. Ronnie Ingram
Pentagon Police Officer

The Pentagon Force Protection Agency understands that our active-duty military members, National Guard, Reserve service members, and veterans bring unique talents and skillsets enrich our mission and truly make a difference.

Pentagon Police Officer Ronnie Ingram, who is assigned to Pentagon Police Directorate's 4th Platoon, was selected as the

113th Force Support Squadron Noncommissioned Officer of the Year.

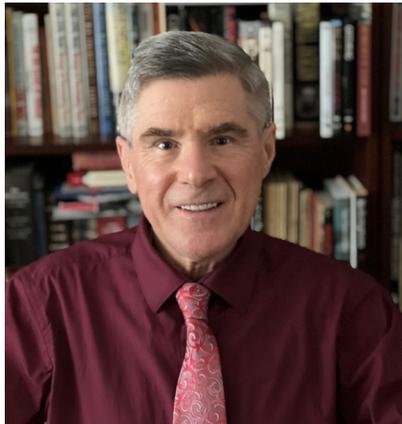
The 113th Force Support Squadron is part of the operations group of the 113th Wing, District of Columbia Air National Guard.

“ *Your selfless efforts, teamwork, and dedication to the 113th Wing make you worth of this achievement.*

~ 113th Operations Support Squadron

Officer Ingram previously served in the U.S. Marine Corps, but now is a United States Air Force Technical Sergeant charged with managing DoD lodging and fitness centers at bases all over the world.

PFPA STAND-OUTS



Mr. Joseph Cleary
RRMC Administrative
Support Assistant

Mr. Joseph Cleary works as an administrative support assistant for the PFPA Division Chief at the Raven Rock Mountain Complex, where he is responsible for handling administrative duties for the Emergency Services Division, as

well as overseeing all logistics for Pentagon Police Division's fleet vehicles assigned to the facility.

“Learning the complexities of PFPA’s fleet management system, along with General Services Administration (GSA) policies, and interacting with multiple vendors in support of this duty is my most satisfying accomplishment.” Cleary explains. “The scope of the work involved in maintaining these vehicles is both extensive and rewarding.”

Mr. Cleary began his Federal law enforcement career as a police officer at RRMC in 2005. He joined PFPA a year later in the same capacity, serving for eight years, and finally as

an administrative support assistant at RRMC for the past nine years.

Mr. Cleary has more than 30 years in law enforcement, retiring from the Philadelphia Police Department in 2003. He also worked

“Observing PFPA police officers manning their posts, patrolling their assigned areas, and doing their duty in an extremely brave, dedicated, and selfless manner, day after day -- being able to support these dedicated men and women has been, by far, the most rewarding part of my PFPA career.”

for the Gettysburg, Borough Police Department (Gettysburg, PA) before joining the RRMC mission.

As a former law enforcement officer, Cleary says providing support for fellow PFPA police officers as they performed their duties during the pandemic is a rewarding feeling.



Officer Louis Hemans Jr.
NCRD Police Officer

Officer Louis Hemans Jr. is a Pentagon Police Officer assigned to Pentagon Police Directorate's National Capital Region Division. Ofc. Hemans is well known for demonstrating the highest level of professionalism and maintains an

exceptional work ethic that inspires and motivates his fellow teammates. Ofc. Hemans routinely develops creative platoon training that centers around PPD policy, procedures, or realistic police scenarios designed to engage his teammates. He routinely performs a variety of security checks at DoD facilities across the National Capital Region Division—many of which were at his own discretion and not management directed. This demonstration of initiative and leadership motivated other NCRD officers to deliver similar results.

Ofc. Hemans exemplifies this characteristic by putting the customer first, whether it's a DoD tenant or the general our local community. Officer Hemans does so by giving back through multiple programs he developed such as the “Adopt a Classroom” and “Care Bag” programs.

Ofc. Hemans established an “Adopt

A Classroom” program at a local Elementary School and gained the support of his teammates to donate classroom supplies and other learning materials to a class of approximately 20 students.

Ofc. Hemans truly cares about the health and wellbeing of his community and developed a plan to give back by providing care bags for the homeless and people in need in the communities within the NCR. His enthusiasm was contagious, and his teammates rallied to put together hundreds of care bags containing useful items such as hats, gloves, socks, food, etc. The items were distributed in the communities near DoD facilities while officers were on patrol.

The positive impacts of police giving back in these communities are immeasurable. Great job to Ofc. Hemans and his team!



*In memory of our fallen PFPA police officers and
those law enforcement officers across our great
Nation who gave their lives in the protection of ours.*



PFPA 2022 Annual Report



Pentagon Force Protection Agency
Protecting Those Who Protect Our Nation

